

UPDATED NAVIGATION ADVISORY NOTICE



RIVER GREAT OUSE

DATE: 08 July 2022 – Until Rescinded

LOCATION: St Ives Lock

DETAILS: Please be aware, further to our advisory notice of the 23rd May 2022 we are still experiencing intermittent issues with the countdown delay timer on the guillotine lock gate at St Ives Lock which is being investigated. In the meantime, there are now a couple of temporary revised solutions that may be attempted when the delay timer does not operate as it should, either freezing or when the countdown fails to initiate. This involves.

1. **From fully closed, raise the guillotine gate using the gate up button within the control cabinet until it automatically stops (the intermittent fault impacts around 1 in 10 operations). The fault occurs when the countdown timer either fails to initiate counting down or starts and then pauses. When this happens, please try.**
 - a. **Fully lowering the guillotine gate down to the fully closed position. Then without letting go of the guillotine gate open button, raise the gate until it stops automatically, the countdown timer should then start, hold the gate open button for a few more seconds before taking your finger off of the button. Should the timer fail once again, repeat the above steps a couple of times. OR.**
 - b. **Try making short sequential depressions of the gate up button until it lifts, and the timer starts to operate normally.**
2. **Once the countdown timer has initiated and reached zero you should then be able to raise the guillotine gate fully and operate the lock as normal.**

Should you still experience difficulties in operating the lock after trying what is outlined above then contact the Environment Agency by calling our incident line; 0800 80 70 60 any time. Once the issue has been resolved, this notice will be rescinded.

For further information, please contact the Environment Agency on 03708 506506 between 9am and 5pm Monday to Friday and ask for the Great Ouse Waterways team.

Katherine Briscoombe

Waterways Manager

08 July 2022